



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Michael C. Powers, et al.
Serial No.: 09/110,103
Filing Date: July 1, 1998
Group Art Unit: 2163
Examiner: M. Irshadullah
Title: SYSTEM AND METHOD FOR IMPORTING
PERFORMANCE DATA INTO A PERFORMANCE
EVALUATION SYSTEM

*#174
JAN 18 2002
J. O' Hall*

Honorable Assistant Commissioner
of Patents
Washington, D.C. 20231

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Dear Sir:

AMENDMENT

In response to the Office Action mailed July 17, 2001, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments and comments as set forth below. Please amend the Application as follows.

IN THE CLAIMS

Applicants are amending the claims so that, after amendment, they will read as set forth in the clean version of the claims which appears below. For the convenience of the Examiner, all of the pending claims are set forth below, whether amended or not. Enclosed with this Amendment is a marked-up version of the claims, showing in bold type the changes which have been made by this Amendment.



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Honorable Assistant Commissioner
For Patents
Washington, D.C. 20231

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Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Amendment (11 pages), Request for Extension of Time (1 page), a check in the amount of \$110.00 for the required filing fee, a Baker Botts return postcard (1 card) and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "~~Express Mail Post Office to Addressee~~" service under 37 C.F.R. § 1.10 on this 16 th day of November, 2001 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

1st class
Willie Jiles 11-16-01
Willie Jiles
Willie Jiles

Express Mail Receipt
No. EL 759110844 US
Attorney's Docket: 019143.0272



PATRICK R. DONAHOE
CHIEF OPERATING OFFICER
AND EXECUTIVE VICE PRESIDENT

UNITED STATES
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09/110, 103

Attn: Dkt. 19143.0272

November 16, 2001

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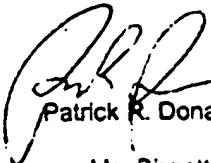
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VICE PRESIDENTS, AREA OPERATIONS
MANAGER, CAPITAL METRO OPERATIONS

SUBJECT: Temporary Suspension of Express Mail Service to
Washington, D.C. ZIP Codes 202 through 205

Due to current operating conditions and government security measures, Express Mail products destined for federal government agencies in Washington, D.C. (ZIP Codes 202 through 205), are experiencing significant delays. Therefore, effective immediately Express Mail service to Washington, D.C., ZIP Codes 202 through 205, is temporarily suspended. The sales of this service is to be discontinued at all retail locations, including Contract Postal Units (CPUs). Customers should be advised either to use First-Class Mail for mail destined for these ZIP Codes or wait to send items until this temporary suspension is lifted.

Business customers will be advised of this suspension through the Business Service Network. You will be advised when this suspension is lifted. If you have questions or need additional information, please contact Henry Pankey at (202) 268-5394.



Patrick R. Donahoe

cc: Ms. Bizzotto